

This product has been exclusively designed for racing bicycles and for road cycling on smooth pavements or tracks.

### 1. Declaration of conformity

With the present document, Favero Electronics srl declares that this product is compliant with the essential requirements and other provisions on the matter provided for under Directives 04/108/EC and 06/95/EC (included all following amendments).  
To view the entire Declaration of conformity document, please visit the [www.bepro-favero.com](http://www.bepro-favero.com) or [www.favero.com](http://www.favero.com) websites.

### 2. The guarantee is provided by Favero Electronics srl:

- To the Consumer, intended as any "natural person who is acting for purposes which are outside his trade, business or profession" (Art. 3, Legislative Decree 6 October 2005).  
The duration of the guarantee is 24 months starting from the date of delivery of the product to the Consumer. The guarantee covers conformity and factory defects which already exist on delivery to the Consumer and does not include defects caused by or resulting from an incorrect installation or improper use of the product.
- To the Professional, intended as any "natural or legal person who is acting for purposes related to his trade, business or profession, or his intermediary" (Art. 3, Legislative Decree 6 October 2005).  
The duration of the guarantee is 24 months starting from the date of delivery of the product to the Professional. The guarantee only covers defects that may make the product unsuitable for its intended use or considerably decrease the value.  
For further information on the different guarantees, please consult the [www.favero.com](http://www.favero.com) website.

### 3. Product conformity guarantee

The Product, subject of the present guarantee, is guaranteed to be free from origin and conformity defects for a period of 24 months from the date of delivery to the Consumer. The Consumer, before using the product, shall carefully check that the product complies with his expectations and that it works properly.

### 4. Procedure

Favero Electronics srl shall be liable, with the restrictions here following given and when in the presence of the conditions required for the acknowledgement of the guarantee as per Legislative Decree 6 October 2005 (and following amendments), for any conformity defect encountered within 24 months from the date of delivery of the product (for which such non-conformity is reported) to the Consumer.

- **For purchases made by Consumers on the [www.bepro-favero.com](http://www.bepro-favero.com) or [www.favero.com](http://www.favero.com) websites:**  
The Consumer shall timely inform Favero Electronics srl of any conformity defects encountered on the products by sending a written complaint to the email address [support@favero.com](mailto:support@favero.com). The Consumer shall also include the guarantee form duly filled in (the form is included in the product package or can be downloaded from the [www.bepro-favero.com](http://www.bepro-favero.com) and [www.favero.com](http://www.favero.com) websites) together with a proof of purchase (receipt or invoice) or delivery note issued by Favero Electronics srl upon purchase.  
In case of conformity defect, Favero Electronics srl shall repair the purchased product, or replace the defective product or component at no charge.  
Please note that, in case of guarantees granted to Consumers residing or domiciled outside the European Union, the delivery costs and any custom duties shall not be included in the guarantee granted by Favero Electronics srl.

- **For purchases made by Consumers from a Favero Electronics srl's retailer:**  
Favero Electronics srl shall be liable for product conformity defects if encountered within 24 months from delivery to the Consumer.  
Beyond this term, Favero Electronics srl shall not be liable for the obligations undertaken by the retailer towards the Consumer in compliance and accordance with applicable laws.  
The Consumer shall have the right to choose whether to contact the retailer or Favero Electronics srl for repair services, the replacement of the defective product or component. The Consumer contacting Favero Electronics srl shall timely report the conformity defects encountered on the products by sending a written complaint to the email address [support@favero.com](mailto:support@favero.com). The Consumer shall also include the guarantee form duly filled in (the form is included in the product package or can be downloaded from the [www.bepro-favero.com](http://www.bepro-favero.com) and [www.favero.com](http://www.favero.com) websites) together with proof of purchase (receipt or invoice) or delivery note issued by Favero Electronics srl against the order. When in the presence of the conditions for the acknowledgement of the conformity guarantee, Favero Electronics srl shall repair the product or replace the defective component at no charge for the Consumer and within a reasonable period of time. The Consumer shall owe nothing to the retailer for delivery or management expenses.  
Should the Consumer decide to contact Favero Electronics srl directly, the delivery expenses shall be equally borne by the Consumer and Favero Electronics srl as follows: delivery expenses sustained for delivery from the Consumer to Favero Electronics srl shall be borne by the Consumer whereas delivery expenses sustained for delivery from Favero Electronics srl to the Consumer shall be borne by Favero Electronics srl.

On checking the good, should Favero Electronics srl find that the product is free from defects or that the defects are not covered by the conformity guarantee, Favero Electronics srl shall inform the Consumer in advance on the delivery, administration and technical expenses.  
Please note that in case of guarantees granted to Consumers residing or domiciled outside the European Union, the delivery costs and any custom duties shall not be included in the guarantee granted by Favero Electronics srl.

In case of assistance not covered by the guarantee, the retailer or Consumer shall bear any delivery expenses and custom duties, as well as repair, check and recalibration costs, and expenses for firmware upgrading and equipment restoration.

### 5. Exclusions from the Guarantee

This guarantee does NOT cover:

- Products without proof of purchase (receipt, invoice or delivery note).
- Products without a Guarantee Document duly and completely filled in.
- Products whose identification codes and/or serial number (sensor ID) have been removed, tampered with, deleted or made illegible.
- Products pertaining to a non-original purchase.
- Products which have reached the end of their useful life cycle or exceeded the guarantee coverage period.
- Products commercially used.
- Products that have undergone any type of modification.
- Original defects encountered beyond the duration of the guarantee period and defects which were inexistent on delivery of the product.
- Defects which were inexistent on delivery of the product.
- Damages to products, parts or accessories due to transport.
- Damages, defects and malfunctions caused by normal wear and tear of products, parts and accessories. Note: bePRO products are provided with a numerical counter which detects and registers the number of pedal strokes performed by the cyclist so as to determine the real use.
- Damages, defects and malfunctions caused by abuse or misuse.
- Damages, defects and malfunctions caused by use with incompatible products.
- Damages, defects and malfunctions caused by incorrect installation or inconsistent with instructions given in the product manual or, in any case, performed with unsuitable tools or tools not supplied by the Producer.
- Damages, defects and malfunctions caused by erroneous or insufficient maintenance.
- Damages, defects and malfunctions caused by repairs performed incorrectly or with non-original or unsuitable accessories and/or tools.
- Damages, defects and malfunctions resulting from accidents, falls, strikes and impacts in general.
- Damages, defects and malfunctions resulting from natural disasters, rain, hail, lightning, etc.
- Damages, defects and malfunctions resulting from electricity overloads and surges in the mains electricity during product charging or firmware upgrading.
- Damages, defects and malfunctions resulting from an incorrect product connection to the mains electricity.
- Damages, defects and malfunctions resulting from the use of a battery charger other than the one supplied with the product.
- Damages, defects and malfunctions not resulting from material or factory defects.
- Damages, defects and malfunctions caused by incorrect storage and/or preservation of the product.
- Effects of exposure to UV rays on the product, parts or equipment included in the supply.
- Effects of environmental humidity and salinity on the product, parts or equipment included in the supply, including oxidation and/or corrosion of steel parts, color fading or yellowing of plastic, painted or silk screen printed parts.
- Effects resulting from the use of aggressive detergents (gasoline, gas oil, petrol by-products, chemical degreasers, alcohol, etc.) on the product, parts and equipment included in the supply.
- Aesthetic defects that can be easily detected when purchasing the product.
- Periodical product checks, maintenance, recalibration and calibration.
- Possible color, aspect or material differences compared to what indicated in the Producer's advertising material (catalogues, manuals, websites, brochures, images and photos of any origin, etc.) which were not subject to a formal complaint on delivery of the product.

Should the Consumer require that an item is checked or repaired by the producer and, after checking, no evidence of defect could be found, Favero Electronics shall reserve the right to charge the Consumer for the sustained expenses.

The Consumer shall use the necessary prudence and caution when using the product. Favero Electronics srl shall not be liable for the inobservance of the general rules of due diligence and prudence by the Client. In addition, if means of transport are employed, Favero Electronics srl shall not be held liable for any violation of standards, regulations or provisions by the Authorities governing their circulation, or for damages caused to third parties and/or the Consumer.

Attention is brought to the fact that this guarantee is limited to the repair or replacement of a defective component or to the replacement of a defective product, without any prejudice to other rights granted to the Consumer by the laws of the Country in which the purchase is made. Should any clause of this guarantee be void according to those national laws, the remaining part of the guarantee shall however maintain its validity.

Any dispute relating to or arising from this guarantee, the purchase and use of Favero Electronics srl's products, shall be governed by and construed in all respects in accordance with the law of Italy. The competent court of Treviso shall have exclusive jurisdiction, exception made when such provision cannot be applied due to the inviolable laws in force in the Country in which the Consumer resides or is domiciled.

For further information visit the [www.bepro-favero.com](http://www.bepro-favero.com) or [www.favero.com](http://www.favero.com) website, and see the guarantee form included in the product package or which can be downloaded from the [www.bepro-favero.com](http://www.bepro-favero.com) and [www.favero.com](http://www.favero.com) websites.

## Assistance Form

*This Form must be completely filled in and forwarded to:  
Favero Electronics Srl  
Via R. Lombardi, 64  
31030 Arcade (TV) - Italy*

### Product informations

*Product (name/code)*

*ID ANT+<sup>1</sup>:*

*Purchase date:*

*Order Number:*

*Assistance code<sup>2</sup>:*

*Description of failure or defect:*

### Customer informations

*Name and Surname:*

*Company name<sup>3</sup>:*

*Delivery Address:*

*Email Address:*

*Phone Number:*

### Seller informations

*Company name:*

*VAT Number:*

*Address:*

*Phone Number:*

*Website (only for online dealers):*

*Email Address:*

*Enclose copy of proof of purchase*

*Enclose picture of the detected defect*

<sup>1</sup> You find the ANT+ code:  
- on the original label of Favero Electronics stuck externally the product box  
- in the section "ID Sensor" of the page "ANT+ Power Sensor" of the bike computer, if already connected with bePRO  
- in the section "ID ANT+" of the software 2bePRO Updater, downloadable on the bePRO official website.

<sup>2</sup> The assistance code must be requested by writing an email to [support@favero.com](mailto:support@favero.com), the Technical Assistance of the company Favero Electronics. To execute correctly this proceeding, please follow the steps written in the guarantee text.

<sup>3</sup> Fill in only if the customer is a company, an organization, an association or a professional.